

# **NORTHWEST COMMUNITY ACTION PARTNERSHIP**

OUR MISSION: HELPING PEOPLE. CHANGING LIVES. ENGAGING COMMUNITIES TO ALLEVIATE POVERTY.



# **ANNUAL REPORT 2018**

## **OUR VISION:**

WE ENVISION A THRIVING COMMUNITY THAT  
WORKS TOGETHER TO EMPOWER PEOPLE THROUGH  
KNOWLEDGE, OPPORTUNITY, AND RESOURCES TO  
IMPROVE THE QUALITY OF THEIR LIVES.

Helping People. Changing Lives.  
**NORTHWEST**  
**community**  
**Action**  
PARTNERSHIP  
AMERICA'S POVERTY FIGHTING NETWORK

# TABLE OF CONTENTS

3	Board of Directors / Senior Staff	6	Volunteer Services
4	Community Services	7	Head Start / Early Head Start
5	Weatherization		

## OUR MISSION:

**HELPING PEOPLE. CHANGING LIVES. ENGAGING COMMUNITIES TO ALLEVIATE POVERTY.**



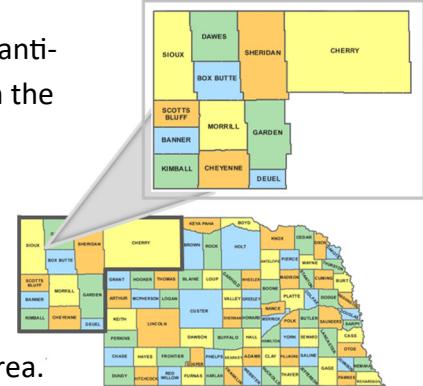
Weatherization Works

## OUR VISION:

**WE ENVISION A THRIVING COMMUNITY THAT WORKS TOGETHER TO EMPOWER PEOPLE THROUGH KNOWLEDGE, OPPORTUNITY, AND RESOURCES TO IMPROVE THE QUALITY OF THEIR LIVES.**

## Agency Profile

Northwest Community Action Partnership (NCAP) has successfully operated anti-poverty programs in Box Butte, Cherry, Dawes, Sheridan and Sioux counties in the northwest area of Nebraska since 1965. In 2015 NCAP increased coverage to 12 counties, now including Banner, Cheyenne, Deuel, Garden, Morrill, Kimball and Scotts Bluff. NCAP closed the reporting year with 59 staff members. NCAP's objective is "Helping low-income families and individuals improve the quality of their lives and attain self-sufficiency." The Board of Directors has a three-part structure which provides representation from low-income, public and government sectors from the counties in NCAP's primary service area.



## NCAP Agency Locations

### CHADRON, NE 69337

- ❖ **Administrative Offices**  
270 Pine Street 308-432-3393
- ❖ **Volunteer Services/RSPV**  
270 Pine Street 308-432-3393
- ❖ **Chadron Head Start**  
324 Spruce Street 308-432-4978
- ❖ **Dawes Early Head Start**  
255 Chadron Avenue 308-432-9658
- ❖ **Community Services Outreach Office**  
127 W. 2<sup>nd</sup> St. Ste. 105 308-747-2200  
(serving Dawes & Sioux Counties)

### ALLIANCE, NE 69301

- ❖ **Head Start**  
1028 E 3<sup>rd</sup> Street 308-762-2251

### ALLIANCE, NE cont.

- ❖ **Box Butte Early Head Start**  
1028 E 3<sup>rd</sup> Street 308-762-2563
- ❖ **Community Services Outreach Office**  
1028 E 3<sup>rd</sup> Street 308-762-4523

### CRAWFORD, NE 69339

- ❖ **Retired & Senior Volunteer Program**  
339 2<sup>nd</sup> Street 308-665-1505

### GORDON, NE 69343

- ❖ **Head Start**  
116 Lariat Street 308-282-1718
- ❖ **Sheridan Early Head Start**  
167½ North Cornell 308-282-0331

### RUSHVILLE, NE 69360

- ❖ **Sheridan Early Head Start**  
207 South Main 308-327-3193
- ❖ **Community Services Outreach Office**  
207 South Main 308-327-2877

### VALENTINE, NE 69201

- ❖ **Head Start**  
312 E 3<sup>rd</sup> Street 402-376-3305
- ❖ **Community Services Outreach Office**  
312 E 3<sup>rd</sup> Street 402-376-1886

# BOARD OF DIRECTORS

## Officers

**Jake Stewart**  
 Dawes County Commissioner  
 President  
*Elected Public Official*

**James Krotz**  
 Sheridan County Commissioner  
 Vice President  
*Elected Public Official*

**Clayton E. Riesen**  
 Banker  
 Secretary/Treasurer  
*Private Sector Representative*



## Members

**J.W. Geiser**  
 Sioux County Commissioner  
*Elected Public Official*

**Michael McGinnis**  
 Box Butte County Commissioner  
*Elected Public Official*

**Martin DeNaeyer**  
 Cherry County Commissioner  
*Elected Public Official*

**Peter Butler**  
 Business Owner  
*Private Sector*

**Kyle Arganbright**  
 Banker  
*Private Sector*

**Erin Huth**  
 Business  
*Low-Income Representative*

**Lou Alcorn**  
 Early Childhood  
*Low-Income Representative*

**Nancy Haag**  
 Retired Nurse  
*Low-Income Representative*

**Bonnie McCord**  
 Faith Community  
*Low-Income Representative*

## Senior Staff

**Karen Eisenbath**  
 Executive Director

**Betsy Taylor**  
 Fiscal Director

**Jennifer Sorenson**  
**Karen Eisenbath**  
 Human Resource Director

**Bonnie Beckstrom**  
 Community Services Director

**Floyd Merkel**  
 Weatherization Director

**DeAnn Koerber**  
**Jennifer Sorenson**  
 Head Start / Early Head Start  
 Director

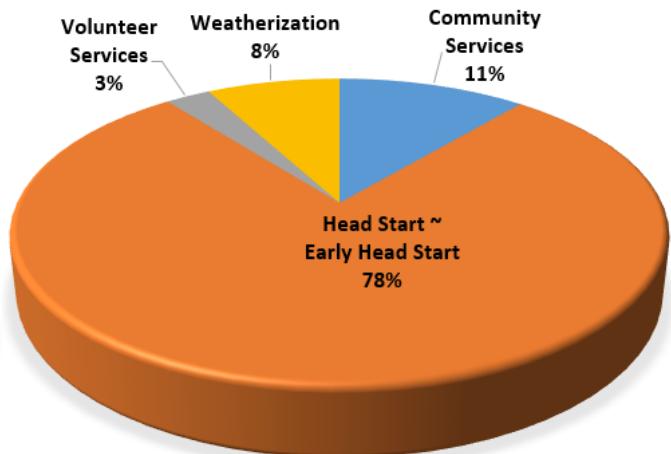
**Rachel Johnson**  
 Volunteer Services Director

# NCAP AGENCY FINANCIAL REPORT

## AGENCY DEPARTMENT FUNDING

Community Services .....	\$542,877.97
Head Start ~ Early Head Start .....	\$3,826,410.95
Volunteer Services .....	\$130,022.89
Weatherization .....	\$384,689.30
<b>Total Funding Sources .....</b>	<b>\$4,884,001.11</b>

### AGENCY DEPARTMENT FUNDING



■ Community Services ■ Head Start ~ Early Head Start ■ Volunteer Services ■ Weatherization

## Major Funding Sources

Corporation for National and Community Service  
 Department of Health and Human Services  
 Department of Energy  
 Department of Transportation—Federal Transit  
 Department of Homeland Security  
 United Way

Department of Agriculture  
 Nebraska Department of Health and Human Services  
 Nebraska Department of Roads  
 City of Gordon  
 City of Hay Springs  
 Salvation Army

City of Rushville  
 Sheridan County  
 City of Chadron  
 Dawes County  
 Additional Generous Donors

# COMMUNITY SERVICES



**Addressing Homelessness:** Many NCAP clients find themselves experiencing hardships which can lead to homelessness. NCAP's Community Services department works to meet these needs by providing motel stays for emergency shelter, and other services that assist with homelessness. Nebraska Homeless Assistance (NHAP) funds may provide monies for rental assistance, security deposits and other needs that are essential in maintaining permanent housing. We collaborate with other local and state agencies to provide creative solutions to address the poverty needs of our clients and communities. We offer case management that addresses issues such as budgeting, employment supports, and create plans that help clients to develop skills that increase self-sufficiency.

**Salvation Army Emergency Services & other funding:** Outreach offices provide multiple types of emergency assists to alleviate unexpected financial pressure. Services include monies for utility disconnects and deposits, rental assists and deposits, gas vouchers, and prescription payment assistance. We provide assistance for disaster relief from fires, tornados, or conditions that lead up-to or cause homelessness.

**Food Pantries:** Food pantries are located at our outreach offices in Alliance, Chadron, Rushville, and Valentine. NCAP understands that food is necessary part of survival and we take pride in our food distribution programs and strive to bring quality food to our clients. Our food pantries have versions of client choice to avoid food waste. In addition to a regular food pantry, a mobile pantry program rotates throughout the service area. The mobile pantry provides many items that are not in our local pantry such as fresh fruit and vegetables.

**Community Surveys and ROMA Goals:** NCAP uses the six national ROMA goals for all our baseline services. We use many different surveys and community conversations to determine what services are needed in each county served. Our agency applies the data collected to increase effectiveness in our communities. We do this by providing outreach offices, staff in our service areas, and provide programs that are community specific. To ensure high quality services each outreach office has surveys and a locked data collection box available to all clients. These results are retrieved and interpreted regularly.

## Funding Sources

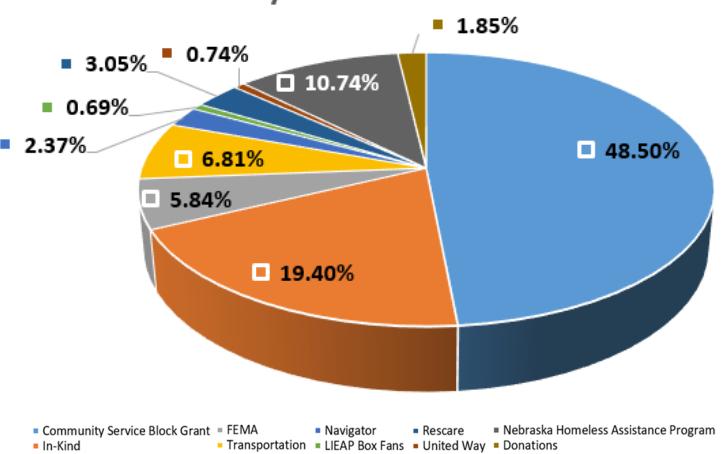
Community Service Block Grant .....	263,289.41
In-Kind.....	105,332.66
FEMA.....	31,679.96
Transportation .....	36,980.77
Navigator .....	12,885.03
LIEAP Box Fans .....	3,767.61
Rescare .....	16,579.00
United Way .....	4,000.00
Nebraska Homeless Assistance Program.....	58,315.98
Donations.....	10,047.55
<b>Total Funding Sources .....</b>	<b>\$542,877.97</b>

**6 ROMA Goals**

- Goal 1:** Low income people become more self-sufficient.
- Goal 2:** The conditions in which low income people live are improved.
- Goal 3:** Low-income people own a stake in their community.
- Goal 4:** Partnerships among supporters and providers of services to low-income people are achieved.
- Goal 5:** Agencies increase their capacity to achieve results.
- Goal 6:** Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems.

Annual Report Data FY 2016 ~ 2017	
Type of Service	Total # Services
Housing supports	86
Fans	229
Prescriptions	23
Case Management	233
Information and Referral	1129
Diapers	29
Food Pantry	4086
Rental Assistance	220
Gas Assistance	23
Motel Vouchers	93
Budget Assistance	34
Personal Goods	187
Utility Assistance	503
SCPTS Boardings	1412
Families at mobile food pantries	1100

## Community Services



# WEATHERIZATION



Weatherization Works

The Weatherization Program serves income eligible clients that have homes in need of weatherization measures to help them decrease the ever-growing energy costs of heating and air conditioning. By weatherizing homes this allows for more earned dollars to go into the families' overall budget. The program follows a priority system to identify the order in which qualifying persons are served, elderly (60+) persons are given the first priority followed by persons with disabilities.

## Typical Weatherization Measures Installed May include:

- ◊ Repair or replace heating systems
- ◊ Install duct insulation
- ◊ Install water heater tank insulation
- ◊ Insulate water heating pipes
- ◊ Complete combustion appliance safety testing
- ◊ Install mechanical ventilation to ensure adequate indoor air quality
- ◊ Install carbon monoxide alarms
- ◊ Evaluate mold/moisture hazards
- ◊ Install wall, floor, ceiling, attic, and/or foundation insulation
- ◊ Complete blower door testing
- ◊ Perform air sealing
- ◊ Install storm windows/doors
- ◊ Install efficient light sources

NCAP Weatherization's certified quality control inspectors, auditors, installers, building analyst, and healthy homes evaluators serve 12 counties in Western Nebraska.



Weatherization receives funding from the Department of Energy (DOE), and the Low Income Housing Energy Assistance Program (LiHEAP).

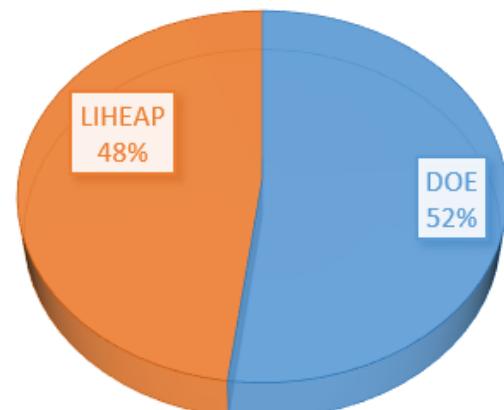
Northwest Improvements (NW Improvements) is Northwest Community Action Partnership's for profit program designed to support the agency's mission. Northwest Improvements provides full service radon testing and mitigation along with insulation and window installation at low-cost to the consumer. Interested individuals can contact the Weatherization program regarding availability and information on importance of radon testing.



## Annual Report Data NCAP FY 2016 to 2017

Type of Service	Total #
Homes weatherized for energy efficiency	43
Non-functioning or inefficient appliances replaced	16

## WEATHERIZATION



## Funding Sources

DOE ..... 200,257.31

LIHEAP ..... 184,431.99

**Total Funding Sources ..... \$384,689.30**

# VOLUNTEER SERVICES

## WHEN WE SERVE, WE:

- \*Solve Problems
- \*Strengthen Communities
- \*Improve Lives
- \*Connect to Others
- \*Transform Our Own Lives



Senior Corps Retired & Senior Volunteer Program (RSVP) of Dawes & Sioux County matches the skills and experience of volunteers, age 55+, with needs in the community. The RSVP philosophy is that everyone has something to offer and active older adults, in particular, have a lifetime of knowledge to share. RSVP volunteers serve in a variety of locations: they support local food pantries and the Closer to Home soup kitchen; they deliver Meals on Wheels and co-sponsor blood drives; they spearhead the Salvation Army Bell Ringing campaign and support the United Way events; they volunteer in the schools and they sponsor a literacy campaign that provide books to those in need; they preserve and celebrate history through local museums and art centers; RSVP volunteers visit and engage residents at the nursing homes; they serve in the Chadron and Dawes County Senior Centers and help to provide a vibrant place for seniors to meet and connect; and the list goes on. In addition, RSVP volunteers launched a new outreach program called CARE Callers to provide a daily call of assurance to home-bound seniors, disabled individuals and others in need of a regular call. RSVP benefits all generations and makes the community stronger and more resilient.

**V**olunteering provides benefits to the individual and the community. "Civic Engagement and volunteering is the new hybrid health club for the 21st century that's free to join," added Thomas H. Sander, executive director of the Saguaro Seminar at Harvard University. "Social capital research shows it miraculously improves both the health of the volunteer AND the community's through the work performed and the social ties built."



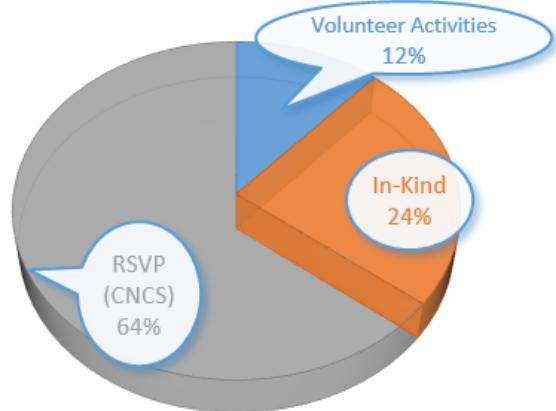
Dawes & Sioux County RSVP is sponsored by Northwest Community Action Partnership and funded through the Corporation for National and Community Service (CNCS) with matching funds from the cities of Chadron and Crawford as well as support from local businesses and citizens.

## 2017-18 SUCCESSES For Dawes & Sioux County RSVP

- RSVP Volunteers: 145—13 Celebrated 25+ years
- 46 non-profit organizations served
- 23,455 hours of service given
- Served 5,000 meals to home bound
- Served 689 at mobile food pantries
- Served 3,967 meals at Closer to Home Soup Kitchen
- Supported the collection of 450 units of blood
- Assisted in raising \$15,574 in Salvation Army Funds (*90% stays local*)
- Provided support to local veteran and military family organizations
- Served in 3 Communities in 2 Counties (Dawes & Sioux)



## VOLUNTEER SERVICES



## Funding Sources

Volunteer Activities .....	15,026.24
In-Kind .....	31,218.65
RSVP (CNCS) .....	83,778.00
<b>Total Funding Sources.....</b>	<b>\$130,022.89</b>

# HEAD START ~ EARLY HEAD START



*"To provide opportunities for all children and families to be responsible in life skills and engage in responsive relationships."*

The Northwest Community Action Partnership Head Start/Early Head Start program operated nine (9) classrooms for ages three to five, and four (4) home base programs in Box Butte, Cherry, Dawes, and Sheridan Counties. In addition, three (3) home base programs for pregnant women and infants/toddlers from ages birth to three are operated in Box Butte, Dawes, and Sheridan counties. We provided services to over 248 children and families through the year. The latest Office of Head Start on-site monitoring was conducted Spring 2018 with zero findings.

Head Start attends to the development of each child with attention to their individual strengths and needs with an emphasis on school readiness. Children with disabilities are included in the regular program with individual education and special services. Children and families leave Head Start prepared for kindergarten, excited about learning, confident in their own abilities and ready to succeed in life.

The Head Start philosophy is that parent(s) are the primary educators of their children and must be directly involved with the program. There are many classes and workshops that are offered in the areas of parenting, nutrition, and developmentally appropriate activities that parents can do with their children at home. Parents develop advocacy skills by participating in parent groups and actively serve as members on governing boards, Policy Council and Board of Directors.

## Program Information Report (PIR) Outcomes 2017-2018

Type of Service	Total %	
	Early Head Start	Head Start
Children were up-to-date on preventive and primary health care	86%	91%
Children were up-to-date on possible immunizations	90%	91%
Children completed dental exams	N/A	93%
Children had a medical home at the end of enrollment	87%	94%
Children had a dental home at the end of enrollment	58%	90%
Children were on an Individualized Educational Plan (IFSP/IEP*)	7%	23%
Full enrollment throughout the program year	100%	89%
Fathers participated in male involvement activities <Number Of>	30	77

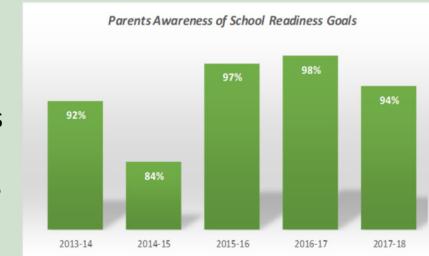
\*IFSP: Individual Family Service Plan IEP: Individualized Educational Plan

## PARTNERS & COLLABORATIONS

- ◆ *Interagency Agreements with all Education Agencies and Early Development Network*
- ◆ *Written contracts for preschool collaborations with three public schools and Chadron State College*
- ◆ *Partners with a collective group of agencies and the Chadron Public Schools to provide a comprehensive transition/parenting program for families with children who will be entering kindergarten (FAST – Families and Schools Together)*
- ◆ *Written agreements with Western Community Health Resources, medical clinics and dentists*
- ◆ *Written contracts with licensed mental health and nutrition consultants*

## Transitioning to Kindergarten

Teachers and Family Development Staff participate in school linkage meetings every spring with all schools that will have Head Start students transitioning into Kindergarten the following year. These meetings are informative in nature and provide the kindergarten teachers with individualized information on each student who will be joining their class. Parent surveys conducted each spring ask parents; *Has staff discussed our school readiness goals with you?* In 2017-18, 94% of parents responded they Strongly Agree or Agree on being informed of the Program's School Readiness Goals.



## Enrollments

Head Start – Actual Enrollment of 183 families and 366 Volunteers (321 parents)

Early Head Start – Actual Enrollment of 91 families 98 volunteers (82 parents)

Enrollment Based On:	Early Head Start	Head Start
Cumulative Enrollment	109	217
Public Assistance	5	8
Income Eligibility		
<100% <sup>1</sup>	71	123
b/w 101%-130% <sup>2</sup>	6	19
>131% <sup>1</sup>	8	18
Foster Care	3	11
Homelessness <sup>3</sup>	16	38

1. Of the Federal Poverty Guidelines

2. Of Federal Income Guidelines, but w/possible other Risk Factors

3. As defined by McKinney-Vento Act

# HEAD START ~ EARLY HEAD START

## SCHOOL READINESS OUTCOMES

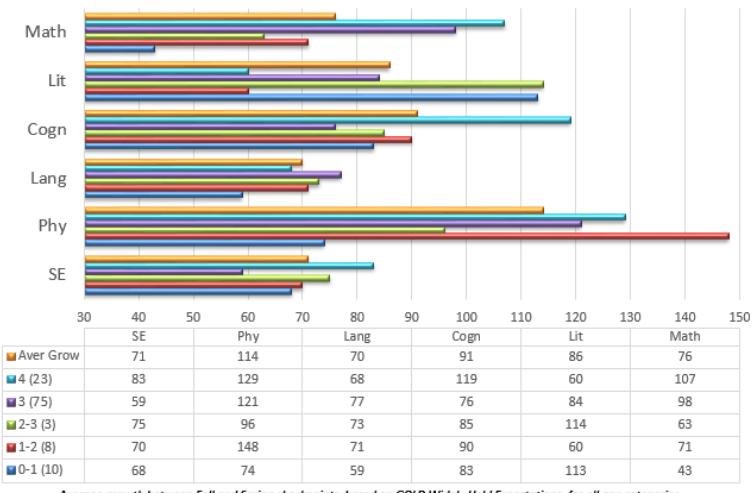
Charts for 2017-2018 show the developmental progress of enrolled children in percentage of meeting School Readiness Outcomes. Children are assessed in 9 different areas using Creative Curriculum. This assessment is completed 3 times per school year using Teaching Strategies GOLD. Significant growth was seen in the areas of Physical: fine and gross motor and Math. Previously these domains of Physical and Math were identified as areas for opportunities for growth. Intentional efforts and materials focused on increasing scores in these areas, to which the response was very quick, with anticipation of additional growth to continue.



### Compared to Widely Held Expectations

	Most Growth	Least Growth
Birth-1 yr.	Literacy	Math
Ages 1-2 yr.	Physical	Literacy
Ages 2-3 yr.	Literacy	Math
Ages 3 yr.	Physical	SE
Ages 4 yr.	Physical	Literacy

### Accomplished GOLD Benchmarks for Kindergarten Readiness



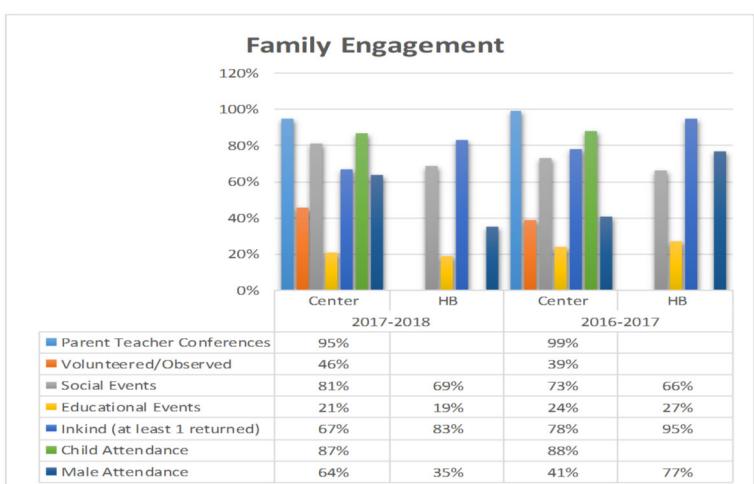
## PARENT, FAMILY & COMMUNITY ENGAGEMENT

\*In 2017-2018, an activity book entitled "303 Preschooler-approved Exercises and Active games" was given to each center/home based family and the "365 Games Smart Babies Play" activity books were given to each Early Head Start family. The active books were in direct alignment with the School Readiness goals that showed that the children scored low in the physical GOLD benchmarks. The parents were asked to do a pre and post survey to determine the effectiveness of the activities and of quality time spent together. Survey results showed that parents felt that they grew closer while doing activities together and that the book was a very helpful tool in engaging with their child. School Readiness benchmark results showed an increase in the Physical area from the fall to the spring reporting time-frame.

\*All sites incorporated a parent education meeting that used the information from the Positive Behavior Support curriculum that is being used in the home. While the attendance numbers were low, those that attended indicated that they got good information on how to set routines, handle difficult behaviors and some ideas on interacting with their child.

\*Parent surveys indicated that staff provided a variety of ways for families to participate in the program and that they were made to feel welcome and appreciated. The survey also reflected that parents were satisfied with the information that staff provided on community resources. Parents felt that concerns are addressed in an effective and timely manner and that the visits with their Family Engagement Specialists/Home Visitors were valuable in building respectful relationships that provided the opportunity for sharing.

\*An ongoing area of improvement is overall participation in social parent activities. All sites did a good job of planning fun, interactive activities that attracted more parents than in past years. Site goals were set and some strategies put in place to work on an increase in parent engagement.



# HEAD START ~ EARLY HEAD START

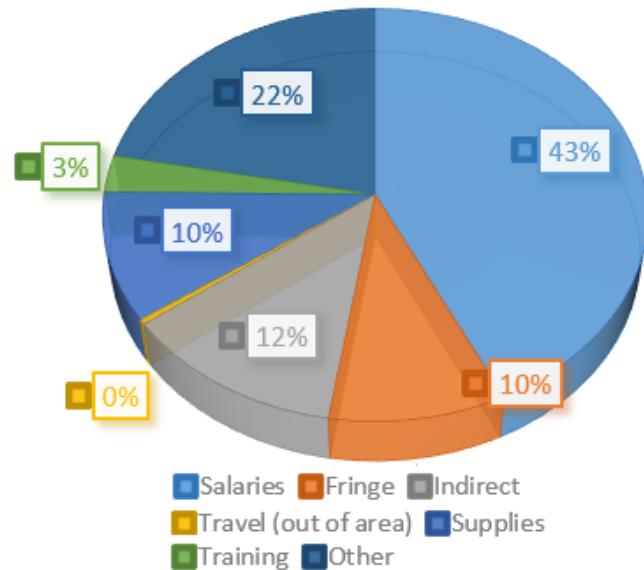


HS/EHS\* expenditures for the agency's fiscal year  
July 1, 2017- June 30, 2018  
were as follows:

Salaries .....	1,300,947.15
Fringe .....	291,301.96
Indirect .....	374,178.57
Travel (out of area).....	10,968.59
Supplies.....	303,830.24
Training .....	87,667.39
Other.....	664,816.66
<b>Total Expenditures .....</b>	<b>\$3,033,720.56</b>

In-Kind..... \$790,470.77

## HEAD START EXPENDITURES



HS/EHS\* proposed budget for the program's fiscal year 12/1/2018 thru 11/30/2019 is:

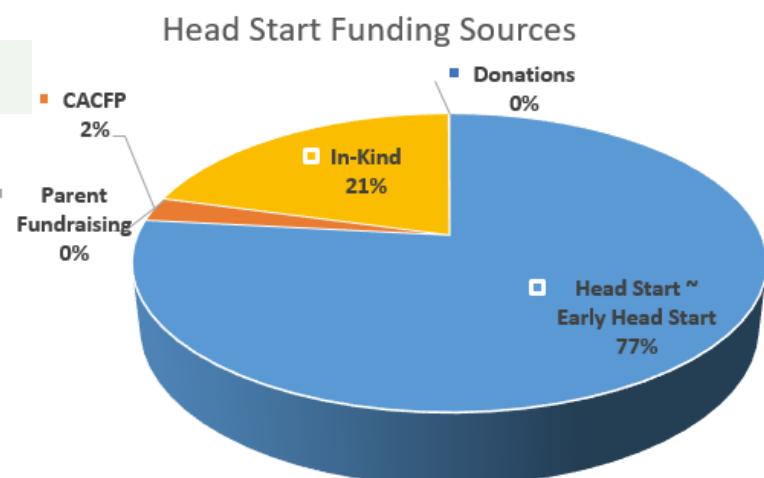
\$2,640,198.00 .....	Program Cost
\$39,624.00 .....	Training and Technical Assistance
\$837,341.00 .....	Non-Federal Share
<b>\$3,517,163.00 .....</b>	<b>Total</b>

*Our last official Agency Fiscal Audit report, in accordance with Uniform Guidance, dated September 20, 2018, stated no audit findings and found the agency a low risk auditee.*

\*HS/EHS—Head Start / Early Head Start

## Funding Sources

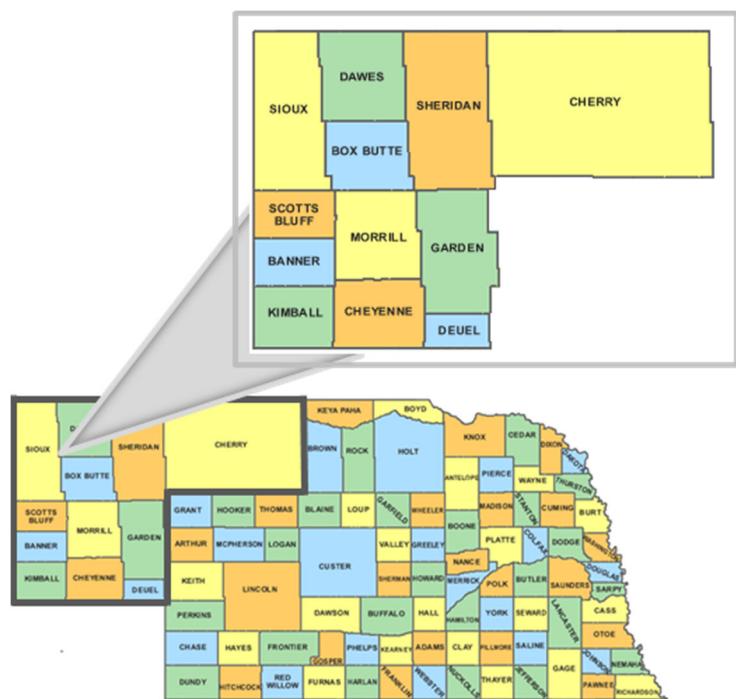
Head Start ~	
Early Head Start .....	2,933,848.27
CACFP .....	99,082.58
Parent Fundraising.....	792.91
In-Kind .....	790,470.77
Donations .....	2,216.42
<b>Total Funding Sources.....</b>	<b>\$3,826,410.95</b>





### OUR MISSION:

**HELPING PEOPLE. CHANGING LIVES. ENGAGING COMMUNITIES TO ALLEVIATE POVERTY.**



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**WWW.NCAP.INFO**